

Job Description

Position: Head, Patient Engagement

The Opportunity

Millendo is a small but rapidly growing biotechnology company whose lead asset, livoletide, is entering a pivotal trial in the coming months. Based on a positive randomized, double blind placebo-controlled Phase 2 study, the company is investing in building the commercial team to provide a competitive advantage in the Prader-Willi syndrome (PWS) space. Millendo plans to commercialize this orphan product in the US by themselves and partner in other geographies. The company is preparing for success by recruiting commercial leadership talent in preparation for rapid growth and eventual product launch.

Role description

The Head, Patient Engagement will lead the company's efforts at working with the Prader-Willi syndrome (PWS) community. This critical role to the commercial and clinical success of the company will forge relationships with patient advocacy groups, state/country chapters, and important caregiver advocates in the US and internationally. The Head, Patient Engagement is a foundational role for the commercialization of livoletide bringing the voice of the patient and the community into the company's decision making while simultaneously building partnerships and platforms within the PWS community.

Location

Millendo's Waltham/Lexington site. Millendo's headquarters are in Ann Arbor, MI, but the Commercial/Medical Affairs team will be located in the Waltham/Lexington area outside of Boston, MA.

Hours

Full time with travel as needed

Responsibilities

- Craft a US-focused patient engagement strategy for livoletide
- Identify efforts to work with patient advocacy groups to benefit the PWS community
- Build capability for engaging directly with PWS patient
- Lead and execute efforts to engage with the PWS community via advisory boards, social media, and at patient meetings
- Partner with Medical Services team to develop both internal and external materials supporting the patient advocacy and engagement plan
- Manage budget planning, spend monitoring, and forecast related to patient advocacy and engagement activities

Requirements

- 8+ years in the pharmaceutical or biotech industry
- Significant experience in outreach and patient advocacy, and knowledge of public policy, government affairs, and local regulations
- Experience in rare diseases is preferred
- Deep understanding of the needs for those living with or at risk of developing rare diseases including patients and caregivers
- Understanding of key trends affecting patient engagement and new forms of patient interactions (e.g. social media and online communities)
- High degree of professionalism, maturity, and confidentiality

- Cultural sensitivity and maturity to interact with people of diverse backgrounds
- Strong communication and interpersonal skills
- Willingness to travel up to 25% time, including occasional weekend days

Reporting relationships

This position reports to the SVP, Commercial Strategy.

We are an equal opportunity employer (EOE). We respect individual differences, embrace diversity throughout the organization, and value the unique strengths of each employee. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, sexual orientation, gender identity and/or gender expression, national origin, age, disability, genetic information or veteran status.